



Novel Coronavirus (COVID-19) Summer Safety Plan



Purcell Mountain Lodge is deeply aware of the impact the novel coronavirus (COVID-19) is having on the tourism industry. Our mission is to welcome guests and create a safe home away from home. Your friendship and patronage are valued and we truly appreciate the trust that you place in us!

Our commitment to the safety of our guests, staff and community continues to be our top priority. We are planning to welcome guests starting on July 6. We will reopen with limited guest capacity and enhanced safety protocols. We have revamped our way of operating and are doing our part to mitigate COVID-19 risk. We are following provincial guidelines for safe reopening and staying updated on the information provided by our government and health officials, Centre for Disease Control and Prevention and World Health Organization (WHO). We adhere to Best Practices developed by the Backcountry Lodges of BC Association. We will continuously review and update the COVID-19 Safety Plan as necessary throughout the season.

In consideration of our Purcell Mountain Lodge family and other guests we ask you to please complete the BC COVID-19 Self-Assessment tool prior to your stay. Please do your best to minimize exposure and contact within your social bubble at least 10 days prior to your stay. We are all in this together and we all need to do our part to reduce the risk of COVID-19.

Health Risk of Novel Coronavirus (COVID-19)

COVID-19 has been declared a global pandemic and public health emergency. It is a new coronavirus that causes disease ranging from the common cold to more severe respiratory illnesses including the flu and common cold. Symptoms include coughing, sneezing, fever greater than 38 degrees Celsius, sore throat, difficulty breathing, vomiting and diarrhea. People infected with COVID-19 may experience no symptom with illnesses ranging from mild to severe. People ages 60 and over and those with a weakened immune system or underlying medical conditions are considered at higher risk of severe illness.

Anyone with symptoms of COVID-19 including fever, chills, cough, shortness of breath, sore throat and painful swallowing, must not visit Purcell Lodge and mandatory self-isolate at home for a minimum of 14 days. Anyone under the direction of the provincial health officer to self-isolate must follow instructions to prevent transmission. Anyone who has arrived from outside of Canada, or who is a contact of a confirmed COVID-19 case, is to self-isolate for 14 days and monitor for symptoms.

Exposure to the virus may occur in a variety of ways:

- Shaking hands with an infected person or touching a surface contaminated with the virus, followed by touching one's eyes, nose, or mouth.
- Infectious droplets from a coughing or sneezing person landing in the eye or onto the moist inner surfaces of the nose or mouth.
- Breathing infectious airborne droplets or particles from coughing or sneezing.
- Sharing food items or utensils with an infected person.

Guests are asked to be diligent with personal hygiene and regular hand washing. Avoid touching you face. You may wear a face mask in public if you feel more comfortable to wear one.

Helicopter Transportation

- Masks are required to be worn by Purcell Mountain Lodge guests and staff in the Alpine facility and during the flight. If you do not have a mask, Alpine will provide you with one.
- Maximum of 15 people indoors with two meter physical distancing between people.
- Upon arrival you will be asked to wash your hands, put on your mask and read and sign a COVID-19 operational compliance before proceeding to the check in desk.

Lodge Life

Lodge windows and patio doors will be open daily to allow for increased ventilation and fresh air to circulate.

Hand washing with soap removes germs and is the most effective way to stop the spread of germs. Wash your hands for at least 15 seconds with soap and water. In addition, wall mounted hand sanitizing stations and alcohol based hand sanitizer bottles are located in all public areas. Hand wipes that contain effective disinfectant are also available.



Guests are asked to respect physical distancing guidelines of two meters apart with staff and other guests throughout the lodge.

The BC Centre for Disease Control advises most people become ill from being in close contact with someone who showed symptoms such as coughing and sneezing, therefore transmitting the virus through droplets. When droplets fall on surfaces or objects, people can catch COVID-19 by touching contaminated surfaces or objects, then touching their eyes, nose or mouth. The incubation period is 1 to 14 days. COVID-19 is contagious for at least 10 days after the initial onset of symptoms.

We have increased cleaning schedules with attention to disinfecting high contact public areas such as door handles and light switches. Fixtures and handles in the bathrooms will be continuously sanitized and cleaned throughout the day.

Guests are asked to please respect the recommended “guest maximum occupancy” signs posted in each common area.

Meal Service/ Bar Service

Meal services will follow strict social distancing with limited capacity at each table to ensure guests and staff are able to maintain standards of social distancing.

Pre assigned seating for meal services.

Host assisted service of alcoholic beverage.

Gourmet pre packed continental breakfast for incoming and outgoing guests.

Cold breakfast service pre packed homemade granola, fresh fruit and yogurt.

Chef plated hot breakfast.

Gourmet pre packed lunches.

Chef plated individual appetizers and three course plated dinner service.

Guest Rooms

- Due to our remote location we are unable to provide a duvet/comforter for guest use.
- A mattress, fitted mattress cover, pillows and pillowcases will be provided.
- Guests are asked to bring in their own sleeping bag to use as a blanket.

There will be strict cleaning and disinfecting protocols to cleaning guests' rooms prior to guest arrival, when occupied, and on departure day.

Staff will open guest room windows daily to optimize air flow and circulate fresh air into guest rooms.

Guest rooms will only be serviced upon request during your stay.

Payment

For gratuity, guest bar tab, gift shop we are requesting guests pay with credit card in lieu of cash.

Sauna

The sauna will be closed at the start of the summer season until further notice.

Taking Steps to Ensure Safety of Our Team:

- If staff are not feeling well or have an immediate family member that is showing symptoms of COVID-19, we ask that they stay at home to avoid passing it to others.
- We have implemented a screening process for our team to ensure everyone is healthy to serve guests.



- Regular wiping down and sanitizing staff areas.
- Staff area signage to continue to keep hands clean and reinforce proper hand washing.
- Staff to maintain a healthy lifestyle (proper diet, sleep and exercise) to help keep immune system strong.
- If staff have flu-like symptoms, they are advised to consult a doctor and seek medical care.

Our Commitment to Guests:



- Ensure that necessary materials such as gloves, alcohol-based hand rubs, and washing facilities are readily available where and when they are required.
- Implement appropriate site-specific control measures.
- Ensure the Purcell Mountain Lodge family are educated and trained to an exceptional level of competency.
- Conduct periodic reviews of the COVID-19 plan's effectiveness.
- Maintain records of safety inspections and worker training.
- Ensure that a copy of this exposure control plan is available.

Purcell Mountain Lodge Staff Training

- The risk of exposure to COVID-19, and the signs and symptoms of the disease
- Safe work procedures to be followed, including hand washing, physical distancing and cough/sneeze etiquette.
- Location of washing facilities, including dispensing stations for alcohol-based hand rubs
- How to report an exposure to or symptoms of COVID-19.

Manager Responsibilities:

- Ensure staff are adequately instructed on the specific controls for risk in their job and that they follow safe work practices and procedures.
- Ensure to staff use appropriate personal protective equipment for example, masks and eye protection, when required.
- Direct work in a manner that eliminates or minimizes the risk to themselves and guests.
- Send home staff if they are sick or suspect they have come into contact with someone diagnosed with COVID-19.

Purcell Mountain Lodge Family Responsibilities:

- Know and understand the hazards of the workplace as outlined in the company COVID-19 Safety Plan.
- Follow all established work safe procedures as directed by the manager.
- Use and care for any required PPE as instructed.
- Report any unsafe conditions or acts to the manager.
- Know how and when to report exposure incidents.
- Immediately contact the manager if they begin to feel ill at work, then leave work and follow health agency guidelines around self-isolation until symptoms resolve.

